

**LDR WEBSITE**

# LATAP UPDATE

## February 2017

- LaTAP options for individuals
  - Make payments
  - View letters sent to taxpayer from LDR, including 1099's
  - Check refund status
  - Submit a request and payment for printed return copies

## October 2017

- Request informal installment agreement
- Levy or wage garnishments
  - Submit electronic payments
  - Submit levy responses and results

## November 2017

- Third Party Access
  - Access multiple accounts under a single login
  - User guide will be available on LDR Website FAQ section

# LAWAGE UPDATE

## Latest enhancements:

- Users have an extended review period of up to 5 days to cancel a data submission
- Users are able to view manually entered data prior to submission
- Users can download a file that contains manually entered data
- Error messages provide more details and clarity
- Option to upload bulk L3s and W2s
- Ability to submit test files for evaluation
- Stronger password requirements
- Validation to prevent duplicate files
- Confirmation email is provided after submission

# WHERE'S MY REFUND

Enhancements implemented June 2017

- Improvements made to identify refund status and adjustments
  - Better tracking of return and refund status
  - Messages more clearly define refund offsets